

Environmental Policy



1. Objective

As part of our Sustainability Strategy, Axtel has implemented a series of responsible practices that promote respect for the environment and help preserve the planet. These practices are consolidated in this Environmental Policy, which contains guidelines to reduce and prevent the negative impacts of our operating practices at the local, state, and national levels. Furthermore, it lays the foundations for the relationship with our suppliers, business partners, customers, and other groups of interest, in terms of environmental conservation.

2. Application

Applies to all personnel of Axtel S.A.B. de C.V. and subsidiaries, (“Axtel”, “The Company”)

3. Guidelines

At Axtel, we are committed to:

- Preserve the Planet.
- Prevent contamination.
- Make responsible use of water resources.
- Promote the use of renewable energy.
- Reduce the environmental impacts of our activities.
- Manage non-hazardous and hazardous waste, internally and externally.
- Contribute to the conservation of water and soil.
- Promote recycling and reuse of materials.
- Reduce greenhouse gas emissions.
- Conserve and respect Biodiversity in all our operations.
- Publicly report the results of our actions in environmental matters.



These commitments are manifested in the following actions:

- Include best environmental practices in business decisions and processes.
- Improve the environmental performance and the interaction of our products, services, buildings, offices, workplaces, data centers, personalized attention modules, warehouses, and contact centers, as well as the deployment, adaptation and maintenance of the network and communications infrastructure.
- Comply with the legislation, regulation, and current standards at the municipal, state, and federal level.
- Be responsible with the environment in the communities in which we develop our activity.
- Promote the safe keeping of Biodiversity in accordance with international agreements.
- Efficiently and responsibly use the raw material required for our work, as well as electronic and electrical equipment.
- Reduce energy consumption.
- Responsibly use the materials required for our operations.
- Reuse materials when possible, instead of discarding.
- Separate waste and collaborate in its recycling.
- Manage and dispose of our special and hazardous waste properly and responsibly.
- Acquire products that respect the environment, as well as supplies of certified natural resources.
- Sensitize employees to encourage respectful behavior towards nature.
- Inform our clients of the environmental impact of our products and services, as well as the procedures we carry out when they reach the end of their useful life.
- Continuously evaluate and monitor the impact of our operations, to quantify the improvement in Axtel's environmental performance.

To achieve this, Axtel has designed an Environmental Management System, in accordance with the guidelines of the international standard ISO 14001, committed to:

- Define our significant environmental aspects and impacts. Establish objectives, goals, and programs to comply with our environmental requirements.
- Monitor, document, audit and communicate our performance to all our stakeholders.
- Publish the results of our environmental performance on an annual basis.

Environmental sustainability is responsibility of all employees. Axtel adheres to the concept of Sustainable Development, to Principles 7, 8 and 9 of the United Nations Global Compact; to the Sustainable Development Goals 6, 7, 11, 12, 13, 14 and 15, as integrating concepts to execute actions and activities that do not put the environment and future generations at risk.

The cooperation of each employee is fundamental in the conception of initiatives, in the enrichment of initiatives proposed by others or in their implementation, with the purpose of continuously improving the services we offer and optimizing the company's resources.

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