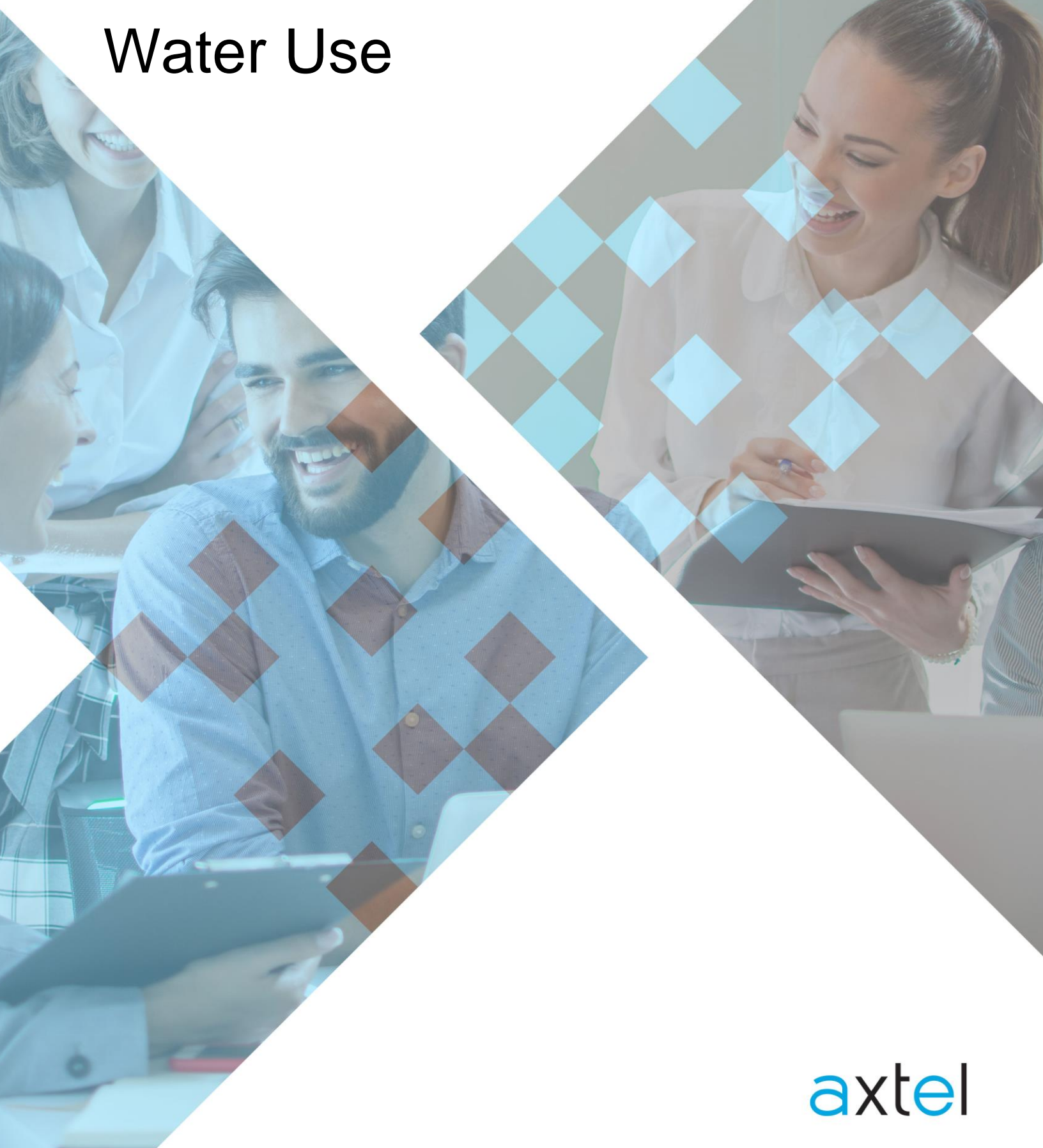


# Directive For Efficient Water Use



## 1. Objective

Define the general guidelines for action of all personnel regarding the efficient and responsible use of water.

## 2. Application


Applies to all personnel of Axtel S.A.B. de C.V., and subsidiaries. (“Axtel”, “The Company”)

## 3. Guidelines

To contribute to water conservation, Axtel has defined the following guidelines for efficient water use.

These guidelines will contribute to reducing the waste of this vital liquid, promoting a culture of care for water, making efficient use of the resource, and improving the company's environmental performance. For this reason, all employees must:

- Respect and comply with current municipal, state, and federal legislation.
- Avoid leaving sink and faucets open.
- Use only the amount of water that is strictly necessary.
- Turn off the faucet while soaping hands, washing eating utensils, or brushing teeth.
- Report all broken faucets, as well as water leaks in pipes to the corresponding department.
- Instruct cleaning and maintenance personnel not to use a hose to sweep sidewalks or clean walls.
- Avoid throwing organic and inorganic waste into the drain that leads to using more water than necessary.
- Use a bucket of water to wash utility vehicles.
- Wherever possible, collect rainwater to use for cleaning.
- Do not use the toilet as a garbage can.
- Ask the maintenance staff to water the gardens and plants before 8:00 a.m. and after 7:00 p.m.



With the implementation of this Directive, Axtel ensures the conservation of aquifers, respecting the environment and taking care of natural resources, as well as promoting a culture of care for water among its collaborators, as part of the commitment acquired with the United Nations by adhering to the Global Compact and complying with principles 7, 8 and 9, in addition to Sustainable Development Goals 6, 14 and 15.

Updated: September 2021