



B2B Company; Moving Towards Specialization

WHAT WE DO:

- Facilitate digital transformation through the most advanced Telecom, IT, Cybersecurity and Mobility solutions.
- Provide connectivity and infrastructure services (largest neutral fiber network in Mexico).

ENTERPRISE

GOVERNMENT

INFRASTRUCTURE

Horizontal Differentiation – Business Lines

Vertical focus - Industries

- Specialized and consultative commercial model
- ~11,000 customers

- Larger federal & state presence; diversification & smoothing out political cycles
- New organization & redesigned strategy
- ~200 customers

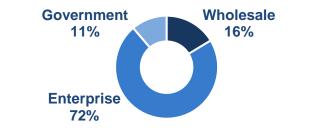
- Capitalize nearshoring opportunities
- Network coverage: industrial parks, data centers, metro rings
- · Metro with high capillarity
- ~60 wholesale customers

4/estra

- Multi-operator network
- · Capitalize on Alestra's positioning
- ~50,800 km fiber network
- +90% A+/A buildings and industrial parks covered

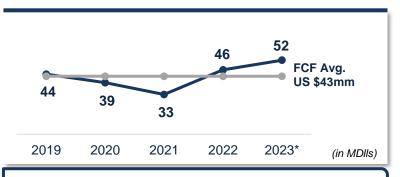


Culture: Agility, empowerment & talent development



LTM 4Q23 REVENUES

US \$618M Ps. 10,956M



Free Cash Flow

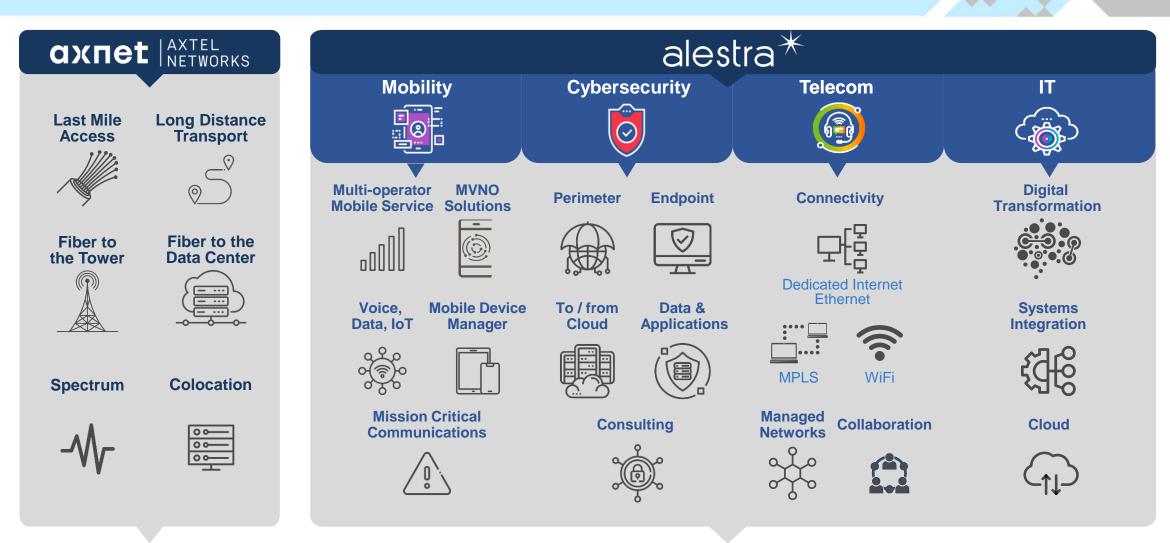
Stable FCF Generation ~US \$40M

- Recurrent revenues and success-based CapEx model

^{*} Normalized (excluding reorganization expenses).



Wholesale (Axnet), Enterprise & Government (Alestra) Segments



Mobile and fixed carriers (national and int'l), internet giants, data centers, tower operators

Enterprise and Government Segments



Our Network & Capabilities

+90%

covered

industries

~50,800 km

Optical Fiber Network

27,000 km – 76 cities

Metropolitan Rings

23,800 km

Long Distance Network

+260,000

Business Locations Covered

~1,100

Network Points of Presence

5

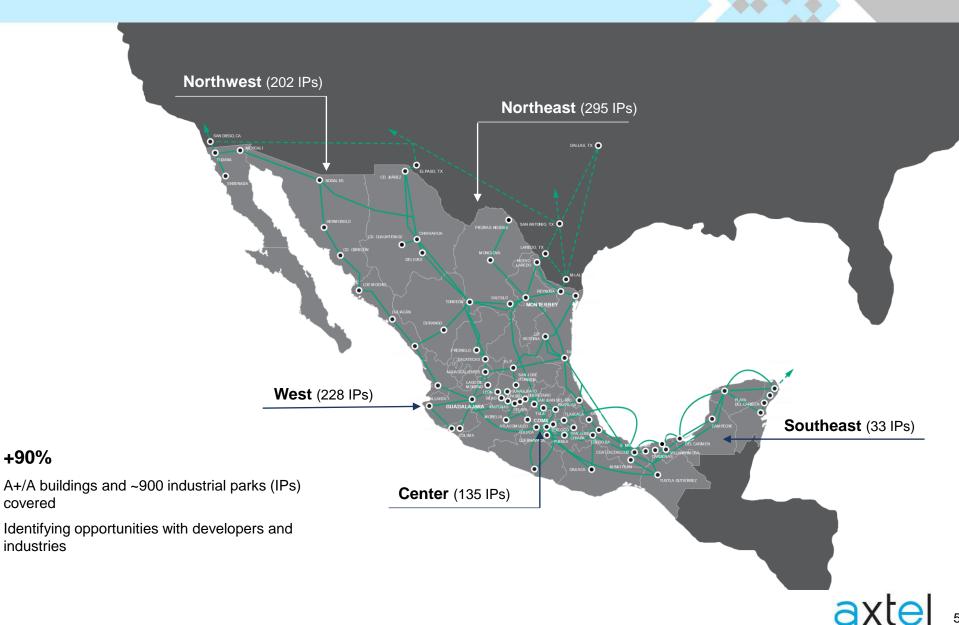
International border crossings

7, 10.5, 15, 23, 38

Ghz Spectrum

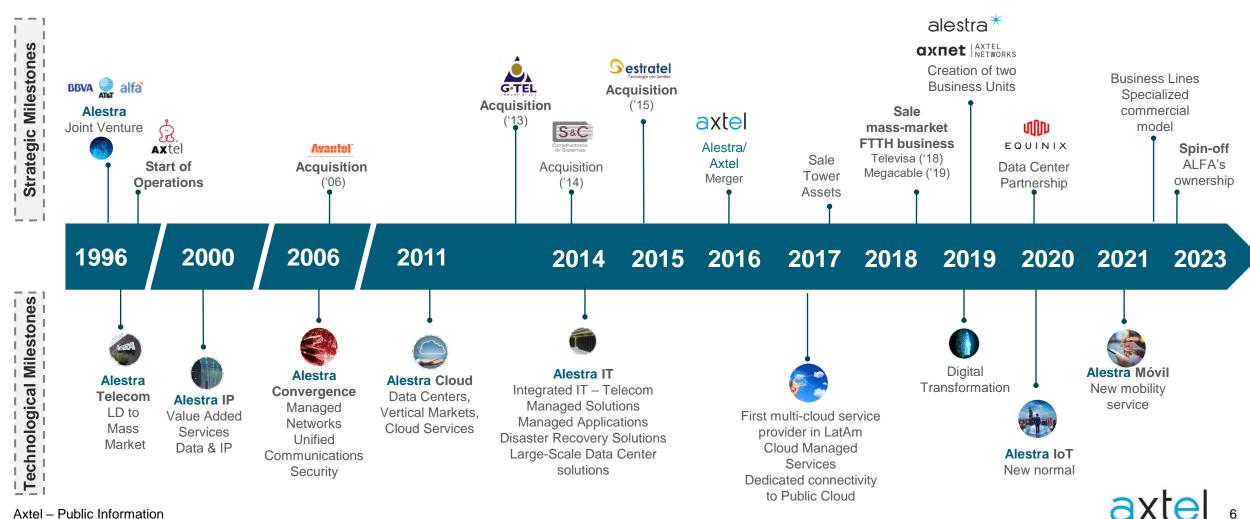
5 Operating Centers

NOC, CASTI, MSNOC, CDC, HD



Strategic Evolution

MISSION: Enable companies to be more productive through digitalization



Management with 20+ years average experience in Information and Communication Technology (ICT) Industry



Armando de la Peña CEO Axtel 21 years *



Sergio Antonio Bravo García Executive Director Government Segment 27 years



Carlos Buchanan Executive Director Human Capital 22 years



Andrés Cordovez
Executive Director
Infrastructure and Operations
25 years



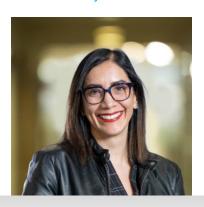
Adrián De Los Santos Chief Financial Officer 17 years



Bernardo García Executive Director Enterprise Segment 27 years



Raúl Ortega
Executive Director
Legal and Regulatory
27 years



Alicia Saucedo
Director
Business Development
24 years

^{*} Include years at ALFA.

Operating and Commercial Model – focus on specialization

Consolidate Business Lines comprehensive model; greater proximity and specialization

- Agile and collaborative organization
- Optimize Solutions Portfolio
- Commercial strategy closer to the client, generating growth and opportunities
- Lean organization
 - Sustained growth with a focus on profitability
 - Discipline in expenses and costs

Enterprise & Government Commercial

Business Line

e.g. Cybersecurity

Product

Presale

Delivery

Customer Service Operation

Business Lines – Specialization and P&L accountability

Strategies oriented to profitable growth

Potential Customer

- Business Line
- Region / Segment
- Verticals / Sectors

Strategies / Commercial Tactics

- Focus on strategic accounts
- Change in vision (potential vs Alestra's market share)
- Organization by verticals



Business Lines Connectivity Networks Collaboration



System Integration













Sustainability Model





Environmental



Employee wellbeing



Social outreach



Operational efficiency



Innovation and digital culture Energy & Emissions

- In 2020, Axtel began decommissioning obsolete equipment
- In 2023, 54% of its energy consumption came from clean sources. (51% in 2022)

Diversity and Inclusion

• In 2022 & 2023, women represented 26% of total employees.

Cybersecurity & Sustainability Awareness

- Adhered to multiple best practices in international standards
- No data breaches in 2022 & 2023.









S&P Global - CSA





Revenues & Comparable EBITDA (FY 2023)

ENTERPRISE:

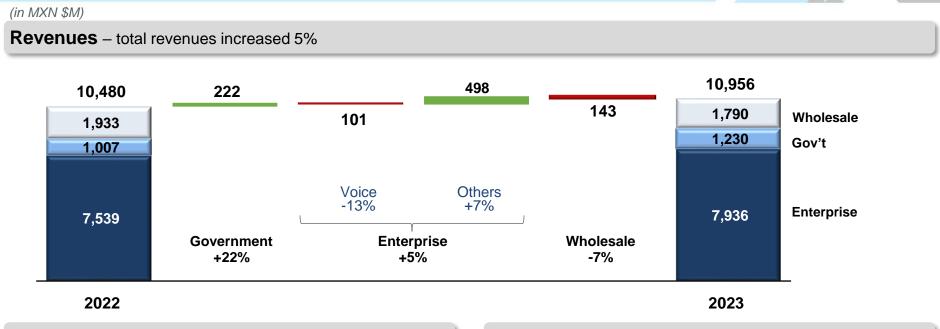
 Driven by cloud, cybersecurity and managed networks services.

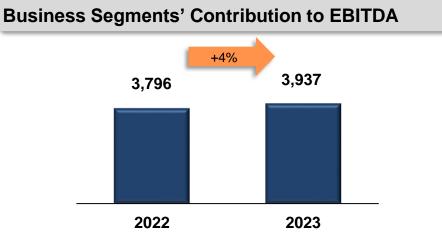
GOVERNMENT:

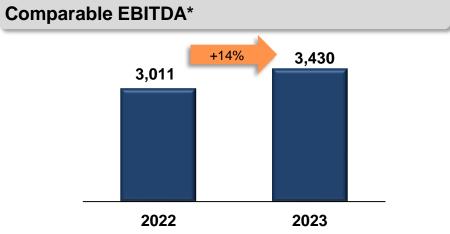
 Achieved renewal of 100% of contracts.

WHOLESALE:

- New recurring revenues and disconnections 23% better than budget.
- Impact due to lower level in dark fiber contracts and gradual phase out of continuity services related to mass market divestment.







^{*} Note: Excludes one-time reorganization charge.

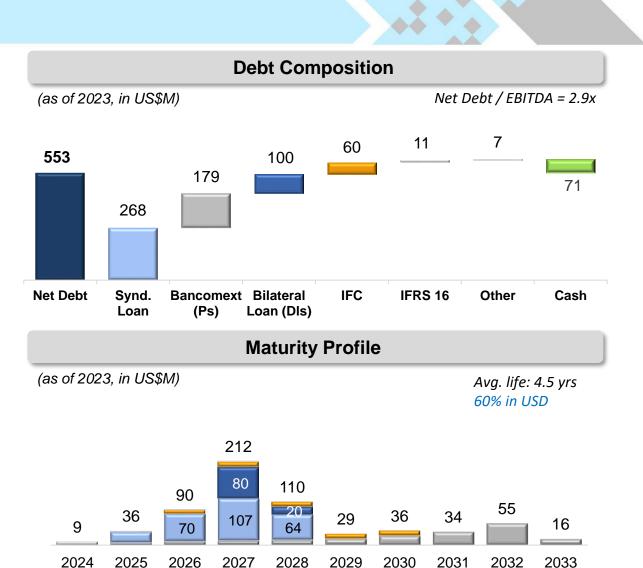


Debt Profile & FCF

Capital Structure

- In 2023, refinancing of all debt extending maturity profile to 4.5 yrs
 - Refinancing of Ps. 3,026M Bancomext Loan 10-year term
 - 2024 Notes refinanced in July:
 - US \$268M, 5-year Syndicated Loan with nine banks
 - US \$100M, 5-year term bilateral loan
 - US \$60M, 7-year new bilateral loan
- Available committed credit lines: US \$50M

FCF & Interest Expense (in US\$M) 68 **56** Avg. FCF: **55 53 50** ~ US \$40M 52 46 44 39 33 2019 2020 2021 2022 2023* Interest Exp. **→**FCF



■ Bilateral Loan ■ IFC ■ Others

■ Syndicated Loan



^{*} Normalized FCF – excluding reorganization expenses.



Axtel: Second independent ALFA subsidiary

- Ratio CTAXTEL to AXTELCPO = 0.302.
- Spin-off represents opportunity for Axtel to continue driving its organic and strategic initiatives independently.
- Board of Directors, Executive Committees, management team and corporate governance remained unchanged.
- Controladora Axtel is capable of merging with Axtel, subject to the approval of its shareholders.

Axtel Shareholder Structure

